

**TBI Residential Services  
Indoor In-Person Visitation  
“No Patient Left Alone Act.”  
Revised on April 6, 2022**

*Consequently, this facility will not restrict visitation without a reasonable clinical or safety cause consistent with 42 CFR §483.10(f) (4) (Resident Rights). Policies will continue to be updated as regulatory guidance is updated.*

TBI Residential Services facility will strive on helping alleviate the burden caused by the separation of residents from their loved ones.

- 1) **The Essential/Compassionate caregiver’s protocols are as follows:** Under the Act, this essential caregiver is allowed to visit the resident/patient for at least 2 hours daily in addition to any other visitation authorized by the facility. The essential caregiver is not required by the assisted living facility to provide any form of care to the resident/patient during their visits. Residents/patients have the right to decline the designation of an essential caregiver. The designated essential caregiver will be documented in the resident/patient clinical record.
  - a) All essential caregivers should have a name badge designating them as essential caregivers.
  - b) **Visitors must immediately report if they are experiencing any illness symptoms and notify the facility Administrator.**
- 2) **Visitation**
  - a) **TBI Residential Services will have a binder available in the screening area with all visitors’ signed infection control certificates, essential caregiver, and facility visitation protocol.**
  - b) Please encourage visitation locations to assure we are still following CDC guidelines and the proper infectious control procedures. For example, an outdoor patio, private dining room, or a designated intimate visitation room. **If a family member would like to visit in a loved one’s room, would have to be a resident with a private room. In the event it is a shared room or semi-private room, the adjoining resident must be vaccinated and/or not be immunocompromised, in the event this is the case, the family member would have to visit in one of the above private locations.**
  - c) I would also request all family members who have been vaccinated, to leave a copy of their vaccination card on file with the resident’s charts in the informed consent tab. This is not required but recommended.
  - d) Visitors will not be allowed to wander through the facility. They must go directly to their designated visitation area or residents’ room after completing the COVID-19 screening and must leave the facility promptly at the end of the visit via the appropriate exit route.
- 3) **Visitation Screening Process:** In guidance with the CDC protocols for prevention of reducing the risk of COVID-19 transmission.
  - a) All staff, visitors to TBI Residential Services, and other persons entering the facility will be screened for signs and symptoms of COVID-19 using the hard copy screening tool in use at TBI Residential Services in conjunction with a manual temperature check. TBI Residential Services administration and nursing staff have the responsibility to deny entry to the facility to any

persons failing to meet the screening guidelines including those with a positive viral test, with signs or symptoms of COVID-19, or who meet the criteria for quarantine.

- b) All visitors must wear a face covering or mask covering their mouth and nose at all times when entering the facility, while inside the facility's common areas, and when around any Assisted Living staff and other residents.
- c) All visitors will adhere to handwashing and sanitation at the time of entry.
- d) All visitors will adhere to the CDC Guidance for the physical distancing of at least six feet from staff and other facility residents during their visit.
- e) Instructional signage with source control information for visitors and staff will be placed throughout the facility.
- f) Visitor education will be provided on COVID-19 signs and symptoms, TBI Residential Services infection control precautions, required use of face coverings, hand hygiene, proper entrance and exits to use when arriving and departing the facility, and the routes to designated areas. TBI Residential Services has a power point given to each visitation member on our infection control protocols.
- g) TBI Residential Services will clean and disinfect high-frequency touched surfaces often and will clean and disinfect the designated visitation areas after visits.
- h) Staff will appropriately use and wear PPE.
- i) Effective separation of residents will be followed at TBI Residential Services, (e.g., having separate areas dedicated to COVID-19 care and a separate transition area for new admissions).
- j) Resident and staff testing will be conducted.

#### **4) Resident offsite visits**

- a) Residents are approved to have outings with friends, facility members, or family members. Upon return, all residents need to be screened using our screening protocol method. If it is a passed screening upon entry, no isolation is required. If a resident does not pass the screening upon entry, isolation protocols within your facility guidelines need to be implemented. This does not mean the entire facility is to be on lockdown, only the resident is to isolate.
- b) If a resident is out for longer than 24 hours, upon return, the resident will only have to pass the screening protocol with no isolation to be required. If the resident fails the screening process, we will follow our facility isolation guidelines for that resident and request a COVID test to be completed. Both rapid and PCR tests should be completed. Again, only the resident will need to be isolated and not the complete facility on lockdown.

#### **5) In the event of a COVID-19 outbreak:**

- a) The facility has the right to have a designated visitation area away from current positive COVID-19 residents and non-positive residents.
- b) The visitor will be made aware that a COVID-19 outbreak is present in the facility.

**Please Note: The community is not responsible if any resident or family contracts COVID inside or outside the facility as with any other physical health issue.**